

The Clarotech Dialer Solution is a **powerful predictive** dialer that **automatically** places calls, keeping your agents talking and successfully closing more calls



Close more calls with the Clarotech Dialer Solution

Incorporating VICIdial an enterprise class open source software product, the Clarotech dialer solution becomes a complete inbound/outbound call centre suite.

The Clarotech dialer solution automatically places outbound calls, ensuring your agents are always talking to prospects or clients.

Leads are sources from the leads database and calls are placed automatically by the telephone system.

The dialer solution identifies unsuccessful calls such as busy tones and answering machines and automatically drops them so new calls can be placed. Calls are provided to the agent as soon as a successful connection is made.

Keep your agents talking

- Inbound, outbound and blended call handling
- Outbound agent-controlled, broadcast and predictive dialling
- Scalable to hundreds of seats
- Web agent and administrative interfaces
- Ability to have agents operate remotely
- Scheduled call-backs: Agent-Only and Anyone
- Three-Way calling within the agent application
- Web-configurable IVRs and voicemail boxes
- Ability to use Telco lines and VoIP trunks
- Integrated call recording
- Open-Source AGPLv2 licensed

- Eliminate dead time between calls
- Reach more customers
- Make calls that count
- Identify unanswered calls
- No per seat licensing cost
- No end-of-life

