



Call Cost Manager

Call Cost Manager monitors calls made on a shift*eight™ telephone system. It provides comprehensive “drill down” reports to monitor employee productivity, measure traffic and trunk usage, detect abuse and, most importantly, reduce your telecommunication expenses.

Call Cost Manager is a web-based application and therefore accessible from anywhere via the Internet.

It provides summary reports which you can simply drill down to the details when you need to.

Reports can be scheduled to be automatically sent to you or your staff at a time of your choosing.

Call Cost Manager can be self-administered; you can use the tool as needed, resulting in a saving on third-party support costs.

Manage and reduce your telephone costs with these reports

- Branch cost summary
- Department cost summary
- Extension cost summary
- Day summary
- Call detail reports
- Top calls by cost
- Top calls by duration
- Telco cost allocation
- Busy hour reports
- Call type traffic
- Ring time reports
- Trunk group traffic
- Time to answer reports
- Most dialed call reports

Pricing	50 ext.	100 ext.	200 ext.	Unlimited
Monthly	R 150.00	R 250.00	R 400.00	R 500.00

Monitor

- Traffic
- Trunks

Report

- Departments
- Branches
- Extensions

Save

- Call costs
- Time

**A smart business tool,
enabling your
PBX to be more
efficient!**